



CONFIDENTIAL CLOSE CALL REPORTING... WE ARE LISTENING!

Report during the months of January to March 2015

Metro and ATU Local 689 take close calls seriously. Metro has approved the below safety actions to address concerns from employees who have made confidential reports directly to the Bureau of Transportation Statistics.

Revenue Technicians and their front line supervisors are now eligible to report through Close Call Reporting.

Employee Concern: Improve Safe Work Practices in Overlapping Work Zones

It is not uncommon for multiple work groups to perform tasks in the same work zone. The Roadway Worker in Charge (RWIC) is solely responsible for setting up safety for *all* parties in the work zone- whether employees or contractors. Conflicts arise when all parties working in the zone are not clear on the role and responsibilities of the RWIC.

Actions: The Capital Program Delivery Office (CPDO) will work with SAFE and Local 689 to determine the best resolution to approach overlapping work site authorities and worker protection responsibilities while working on the roadway. The resolution will be issued as a directive to all affected employees.

Responsible party is CPDO, Clay Bunting
Completion Date: 5/1/2015

Employee Concern: Improve Quality of Roadway Safety Briefings

Job safety briefings should alert employees of all dangers related to the work that is required; therefore, it is imperative that WMATA employees and contractors receive informative safety briefings to include discussions of Roadway Worker Protection (RWP) requirements for accessing the roadway during both revenue and non-revenue hours.

Actions: SAFE will begin a campaign to encourage and monitor job safety briefings that will:

- Remind employees of the importance of RWP
- Improve communication between supervisors, crews, and all personnel involved with the work zone tasks
- Encourage employees to use the Good Faith Challenge provisions per RWP
- Remind employees of the zero tolerance policy regarding safety infractions
- Ensure that work gangs receive proper authorization from ROCC before entering/exiting the roadway

Responsible party is SAFE, Manael Kennerly
Completion Date: 10/31/15

