



# CONFIDENTIAL CLOSE CALL KEEP REPORTING... WE ARE LISTENING!

December 2020

The below safety actions were approved to address concerns from employees who have made confidential reports directly to the Bureau of Transportation Statistics (BTS). These action items are tracked internally to ensure completion and ongoing compliance.



## Update: Bus 8000-Series Operator Compartment Design

Bus Operators have reported ergonomic issues with the 8000-series bus, where the position of the pedals and seat placement affects the operator's ability to comply with SOP 1.3 regarding observations and SOP1.2 regarding mirrors. After investigation by the Peer Review Team (PRT), it was discovered that when the operator's seat is completely adjusted forward to reach the pedals, it causes limited space between the operator's lap and the steering wheel; and impairs the operator's field of vision, placing the left-hand side mirror behind the operator and the overhead mirror directly behind the operator's head. Bus engineering evaluated the 8000-series bus operator compartment and produced a prototype for operators to test at the divisions in May 2019. The prototype consisted of a new driver-side window without the middle bar and longer rails added to the driver's seat. To date, BMNT has retrofitted 17 of 103 buses and is scheduled for completion mid-February 2021.

**Responsible party: Dave Michaels, BMNT**

*Completion Date: 02/15/2021*

## Update: Accessible Parking at WMATA Facilities

Employees have reported concerns related to location and availability of accessible parking at the Greenbelt Rail Yard. As a result, the Office of Americans with Disabilities Act Policy and Planning (ADAP) began a comprehensive evaluation/assessment of accessible parking at all WMATA facilities for proper placement and compliance with ADA regulations. Currently, ADAP has completed the assessment at 26 of 110 non-revenue parking facilities. This includes large and small parking lots /garages

**Responsible party: Christiaan Blake, ADAP**

*Completion Date: 03/20/2022*

