### Adrianne Harley Email: aharley@wmata.com CONFIDENTIAL CLOSE CALL KEEP REPORTING ... WE ARE LISTENING!

#### **July 2017**

Metro, ATU Local 689, and IBT Local 922 take close calls seriously. Metro has approved the below safety actions to address concerns from employees who have made confidential reports directly to the Bureau of Transportation Statistics (BTS). These action items are tracked internally to ensure completion and ongoing compliance.



### **Employee Concern: No formal** written procedure regarding Lock-Out/Tag-Out (LOTO)

Although there is a common practice taught during Power Training courses, no formal LOTO procedure is written. The absence of a formal LOTO procedure causes confusion amongst work groups and has the potential for endangering employees.

Action: Traction Power Maintenance is mitigating risks associated with LOTO tasks through initiatives, including a mandatory High Voltage NFPA refresher in June which focused on working around energized equipment. In addition, TRPM will implement the following:

- Develop a standardized LOTO procedure, which will include proper personal protective equipment (PPE) required, radio communication requirements, personal responsibilities, and other applicable rules. Completion date: 9-18-17
- Upon completion of the new LOTO procedure, all TRPM employees will be trained and provided a copy. Completion date:11-28-17
- Instituted a 14-week training program to include Electrical Safety for Traction Power. Completion 8-7-17

**Responsible party: Mike Hass, RAIL** Completion Date: 11/28/17

### **Employee Concern: Failure to** follow communication procedures for blocking/clamping during recertification

While the practice of recertification is common, it is important that complacency is not demonstrated. WMATA policies and procedures should be followed by both the instructor and the student during any certification.

Action: There will be a reminder disseminated to all certification instructors and train operators regarding the proper procedures during recertification.

**Responsible party: Ron Lewis** Completion Date: TBD





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## Employee Concern: Air quality in select station kiosks

In 2009, WMATA completed system-wide tunnel dust sampling, where total airborne dusts and respirable dust and metals were reported below OSHA Permissible Exposure Limits (PELs). Since the system-wide report, MetroRail operations have not significantly changed.

*Actions*: SAFE/EMIH will have URS Corporation perform air sampling in compliance with OSHA requirements on kiosks level, platform level, and end gate locations. They will assess the concentration of airborne dust and metals, and potential exposures to total and respirable dust and metals. These test will be conducted during the morning or evening rush hour time frames to capture the worst-case scenario. Testing is tentatively scheduled for July 31<sup>st</sup>-September 8<sup>th</sup> at Dunn Loring, Pentagon, Pentagon City, Crystal City, Foggy Bottom, DuPont Circle, Metro Center, Union Station, Navy Yard, Bethesda, Capitol South, and Georgia Ave-Petworth.

**Responsible party: Doug Connett, SAFE** *Completion Date: 11/17/17* 

### Employee Concern: Leaking diesel emission fluid causing build-up

Diesel emission fluid is a highly corrosive new product in the industry. When exposed to air the fluid will crystalized and can cause build-up. Upon examination of the leakage Bus Maintenance and Environmental believes the leakage may be caused by the corrosion of pipes.

Actions: As an immediate mitigation to stop the leakage, BMNT placed absorbent pads around the affected area to soak up the fluid. In addition, SAFE and BMNT will collaborate with contractors specializing in diesel emission fluid to examine the corrosion of pipes and recommend solutions to resolve the issue.

Responsible party: Raquelle Gilbert, SAFE Bruce Hobbs, SMNT Completion Date: TBD



### <sup>t</sup> MEET THE CLOSE CALL TEAM!

The Close Call Team (BTS, L-689 & L-922) will visit bus divisions on the dates below to provide information to all employees on the Confidential Close Call Reporting Program.

Northern: 7/27 @ 11:30am & 1pm Bladensburg: 8/1 @ 11am Southern Ave: 8/3 @ 11:30am Four Mile Run: 8/8 @ 10:30am Shepherd Pkwy: 8/15 @ 1pm West Ox: 8/24 @ 12pm Montgomery: 9/5 @ 11am & 3pm Western: 9/12 @ 11 am Landover: 9/19 @ 1pm

