



# CONFIDENTIAL CLOSE CALL KEEP REPORTING... WE ARE LISTENING!

Contact the Editor

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Metro, ATU Local 689, and IBT Local 922 take close calls seriously. Metro has approved the below safety actions to address concerns from employees who have made confidential reports directly to the Bureau of Transportation Statistics (BTS). These action items are tracked internally to ensure completion and ongoing compliance.



## Employee Concern: Non-Revenue WMATA vehicles parked in bus zones.

Parking in bus zones is illegal. When bus zones are blocked, it creates a hazard for customers, especially ADA customers who require accessibility to the curb lane to enter/exit the bus.

Actions: Bus management issued a memorandum to all bus managers effective immediately that all non-revenue WMATA vehicles, including **scout cars** are prohibited from parking in bus zones, except when responding to a service call behind a bus.

Bus Management asks that if anyone observes a Non-revenue vehicle, with the exception of MTPD, parked in a bus zone, report to BOCC the vehicle number and acronym.

**Responsible party: Tyrus Dowtin, BTRA**

*Completion Date: 4/10/17*

## Employee Concern: Congestion in Langley Park neighborhood cause delays and unsafe turns.

Langley Park is a heavily populated area, which becomes congested during peak hours. Bus operators have reported the difficulties faced while servicing the area due to school buses, vendor traffic, and illegally parked cars. Many operators have required assistance out of the area due to illegally parked vehicles prohibiting operators to make proper turns.

Actions: In an effort to improve conditions for bus operators that service this area, Bus Management will work with local authorities to increase parking enforcement and traffic monitoring.

**Responsible party: Robert Potts, BTRA**

*Completion Date: ongoing*

## Employee Concern: Piercing sound of alarm for stinger system in shops

Actions: SAFE performed an assessment of the stinger alarms at both Alexandria Yard and Brentwood Yard. Although the assessment revealed that the decibel levels are within OSHA regulations, the volume created a piercing sound to employees throughout the shop. SAFE will adjust the sirens to reduce the noise to level. Currently, siren adjustments have been completed at Brentwood Yard and work will begin at Alexandria Yard on May 1st.

**Responsible party: Chad Krukowski, SAFE**

*Completion date: 7/1/17*

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